

# Serial Matrix Printers

## GENICOM 3840EP, 3840EM, and 3810S



*When you're using a 3840EP or a 3840EM,  
it's like having two printers in one.*

### Change Jobs Without Changing Paper (3840EP and 3840EM).

- Patented, dual paper handling system with auto-switching paper paths.
- Load two different continuous forms and switch between them.
- Load two identical continuous forms and run longer print jobs unattended.

### Single-Path Alternative (3810S).

- One paper path serves either front or bottom feed.

### High-Performance, Multipurpose Printing.

- Handling up to 6-part forms.
- Heavy-duty printing applications.
- Recommended workload: up to 27,000 pages per month.

### Features That Make Tough Jobs Easier.

- Automatic forms thickness sensing and adjustment (3840EP only).
- Zero-inch tear-off, automatic paper park, and automatic top of form.
- Control panel lockout feature to prevent unwanted changes in print job.

### Fits Your Needs.

- IBM®-compatible models.
- SmartGraphics (IGP/QMS) models.

### Typical Applications

- Shared-resource or network environments
- Multipart forms, bar codes, labels
- Warehouse, purchase orders
- Healthcare and retail

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## Serial Matrix Printers

### Printing

Technology: Serial impact dot matrix

Print Head: 18-pin

Speeds (cps):

	12 cpi	10 cpi	16.7 cpi
DP	600	500	500
LQ	150	125	125

Fonts: Gothic, Courier, Wide Gothic, Gothic Italic, Courier Italic, Micro-Gothic, OCR-A, OCR-B

Bar Codes:

Interleaved 2 of 5, Bidirectional 2 of 5, Matrix 2 of 5, Industrial 2 of 5, Code 3 of 9, EAN-2, EAN-5, EAN-8, EAN-13, Code 11, Code BCD, Codabar a/t, Codabar b/n, Codabar c/\*, Codabar d/e, UPC-A, UPC-E, UPC-2, UPC-5, Code 93, Code 128 (A-B-C), MSI, POSTNET

Options: IGP and QMS

Character Sets: DEC® VT100 Line Draw; IBM® Set I, II, and All Character Set; 18 international character set substitution; IBM Code Page – 437, 850, 852, 863; ISO 8859-1, -2, -3, -4, -9; Roman 8; Mazowia (Poland)

Print Modes: Proportional, compressed, shadow, double strike, underline, expanded (2 to 8 times), superscript, subscript, oversize

Head Slew: 50 ips maximum

LF Interval: 35 msec at 6 lpi

Character Spacing: 10, 12, 13, 15, 16.7, 17.1, and 20 cpi, plus program selectable

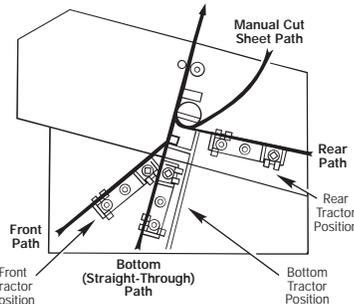
Line Spacing: 3, 4, 6, and 8 lpi, plus n/144 in. program selectable

Print Line: 13.6 in.

Dot Graphic (dpi): 60 to 400H x 72 to 144V (emulation dependent); supports DEC Sixel Graphics

### Flexible Paper Handling

	Front/Bottom Feed	Rear/Manual Feed	Forms Thickness Adjust
3840EP	Yes	Yes	Auto
3840EM	Yes	Yes	Manual
3810S	Yes	No	Manual



Paper Handling: Paper parking, auto top of form, zero-inch tear-off, paper out sensor, auto forms thickness adjustment (3840EP)

Paper Drive: 6-pin push tractors

Paper Dimensions: Continuous forms 3" to 16" W x 22" L maximum; single document insertion 3.5" to 17" W x 5" to 17" L with minimum W to L ratio of .45

Number of Copies: Original plus five in both front/bottom and rear paper path

Max. Forms Thickness: 0.025 in.

Paper Slew: 5/15 ips

### Print Control

Margins: Left and right any position

Horizontal Tabs: 32\*

Vertical Tabs: 12\*

Print Position: Absolute and relative HxV head position\*

Formats: 4 user-defined forms

Auto-Perf Skip: Selectable auto-perf skip

\*Emulation dependent

### Emulations

ANSI X3.64, GENICOM 3410, Epson® FX286e, IBM Proprinter III XL, IBM-GP, DEC LA210

Options: IGP and QMS

### Interfaces and Connectivity

CENTRONICS® parallel – 36-pin Amphenol; speed: 3Kbytes/sec

EIA/TIA-232 (RS-232) serial – 25-pin type DB female; speeds: 110, 300, 600, 1200, 2400, 4800, 9600, 19200 baud

Input Buffer: 64K

Options: RS-422, IBM Coax/Twinax, TCP/IP, Novell

### Physical

Size (HxWxD): 12.1 x 26.9 x 13.9 in. (296 x 683 x 353 mm)

Weight: 52 lbs (23.6 kg)

Acoustics: 55 dBA in quiet mode (3810S: 58 dBA)

### Operating Environment

Voltage: 115 or 230 ±15% externally selectable; 50 or 60 Hz ±2 Hz

Power Input:

Standby: 35 watts (120 BTU/Hr)

Printing: 130 watts (433 BTU/Hr)

Temperature: 50° to 104° F (10° to 40° C)

Humidity: 20% to 90% relative

### Reliability

MTBF: 10,000 hours @ 25% duty cycle

Workload: Up to 27,000 pages per month

MTTR: 30 min. by a qualified technician

Print Head: 700 million draft characters

Ribbon Life: 15 million draft characters

### Ribbon

Type: Cartridge, clean hands, nylon fabric

Life: 15 million draft characters

### Warranty

1 year return to depot

### Options

Pedestal, paper catch tray, forms rack, paper basket, output paper rack, RS422 interface

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